

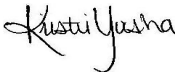
Jai Medical Systems Managed Care Organization, Inc.

Provider Newsletter

A Message from the Director of Provider Relations

On an annual basis, the State of Maryland Medicaid Program selects specific HEDIS and encounter based quality indicators for its *Value Based Purchasing Initiative*. The *Value Based Purchasing Initiative* is one of the methods used by the HealthChoice program to gauge the performance of participating Managed Care Organizations (MCOs). As we begin 2015, we would like to ensure that all of our participating providers are aware of the CY 2015 Value Based Purchasing Measures and Targets selected by the State of Maryland. Please review the Value Based Purchasing Measures and Targets below. On a periodic basis, we will be sending you more specific information concerning the *Value Based Purchasing Initiative*, including strategies for success. If you have any questions or concerns about the information presented, please feel free to contact me at 1-888-JAI-1999, and as always, we thank you for your participation with Jai Medical Systems.

Regards,



Kristin Yursha
Director of Provider Relations



Value Based Purchasing Measures and Targets		
MEASURE	Minimum Standard	JMS Target Standard
ADOLESCENT IMMUNIZATIONS	71%	76%
ADOLESCENT WELL CARE	68%	73%
ADULT BMI ASSESSMENT	77%	81%
ASTHMA MEDICATION MANAGEMENT	31%	43%
BREAST CANCER SCREENING	59%	66%
CHILDHOOD IMMUNIZATION (COMBO 3)	79%	82%
CONTROLLING HIGH BLOOD PRESSURE	54%	62%
DIABETES—HbA1c TESTING	82%	85%
LEAD SCREEN 12-23 MOS.	62%	68%
POSTPARTUM CARE	74%	78%
SSI ADULT	84%	87%
SSI CHILDREN	83%	86%
WELL CHILD 3-6	85%	88%

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Provider Fee Schedule Notice CY 2015

Effective April 1, 2015, the Maryland Medicaid HealthChoice program will change the reimbursement rate for Evaluation and Management CPT Procedure codes. Due to budget actions adopted by the State of Maryland, these procedure codes will now be paid at a lower rate by Maryland Medicaid and Jai Medical Systems Managed Care Organization. Jai Medical Systems' participating providers will continue to receive 101% of the Medicaid rate for the Evaluation and Management procedure codes. Please note, this Maryland Medicaid fee schedule change is applicable for all dates of services occurring on or after April 1, 2015.

If you should have any questions regarding this matter, please feel free to contact our Provider Relations Department at 1-888-JAI-1999.

Referral Quick Tips

To ensure that your claims are processed quickly and accurately, please make sure to follow these simple guidelines regarding referral:

Primary Care Providers

- Please ensure that all referrals are completely filled out and written legibly.
- Please make sure that the information written is transferred legibly to the attached carbon copies.
- Please ensure that the member's information is correct and all provider information is filled out in its entirety.
- Once the referral has been completed, fax one copy to Jai Medical Systems's Claims Processing Center, fax number 1-866-381-7200, and one to the Specialist or Facility.

Specialists

- Verify that a valid referral was obtained prior to rendering services.
- If you are unaware of referral information (date the referral was issued, service location, services desired, etc.) please contact the member's PCP to verify what is being requested.
- Confirm that the referral was issued by the member's current PCP or covering PCP in that group, if applicable.
- For paper claims: when submitting a claim, attached a copy of the referral with the claim to assure that the claim is processed with the correct referral.

Behavioral Health Update

As a reminder, we want to ensure that all providers are aware that beginning January 1, 2015, all substance abuse services should be billed directly to the Department of Health and Mental Hygiene's (DHMH) substance abuse vendor, Value Options. Jai Medical Systems Managed Care Organization, Inc. will not be reimbursing providers for substance abuse services rendered after January 1, 2015. If you have any questions regarding this transition, please visit the DHMH website at www.dhmh.maryland.gov.

Electronic Claim Submission

Jai Medical Systems invites participating providers to submit electronic claims through ClaimsNet. Registration is easy and free for providers. Electronic claims can be submitted directly through ClaimsNet as long as claims are submitted in the appropriate 837 format and the provider has completed the registration process.

To register, please visit www.claimsnet.com/jai and select "Register."

If you have any technical problems, please contact the ClaimsNet Help Desk at helpdesk@claimsnet.com.

Visit Us Online

There are many online services available for our members and providers. Members can utilize our member portal to find a doctor and learn about their benefits and the services we offer. Participating providers are encouraged to utilize our provider portal to inquire about member eligibility, claim status, appeal status, and much more! To begin using our provider portal, please visit our website www.jaimedicalsystems.com. Some of the information available on our general website and provider portal is listed below. If you prefer, all of this information is also available in print and by telephone. You may request this information by calling Jai Medical Systems at 1-888-JAI1999.

<i>Look on our website for additional information about our:</i>		
	<i>Provider Portal</i>	<i>General Website</i>
Clinical Guidelines	★	
Utilization Management Decision Process	★	★
Pharmaceutical Management	★	
Formulary		★
Disease Management Programs		★
Quality Assurance Programs	★	
Member Rights and Responsibilities		★
Co-Payment Information		★
Web-Based Physician Directory	★	★
Web-Based Hospital Directory	★	★

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